2021 VIRTUAL SUMMER ART WORKSHOPS for Kids & Adults

FAQ

1. What is the difference between Season Pass and Regular Access?
Season pass gives you access to both workshops*, while a Regular Access is for one workshop.
*same age category

2. Can I share the access?
Watch our live events at home together with your family and friends.
Each Individual Access Pass is good for ONE EMAIL ADDRESS AND ONE DEVICE.

3. Where will the event happen?
The workshops will happen online via a closed group in Zoom.

4. How do I know if the payment pushed through?
After filling out this form, an Ayala Museum representative will check the database and respond to you within 24 hours. Only paid and registered event guests will receive a confirmation email. A copy of the digital receipt will be sent to you within 7 working days. Your Zoom room link will be sent 1-2 days before the event goes live.

5. Can I register a different email address and use a different Zoom account?
Guests must use the same EMAIL ADDRESS in the registration form to be given access to the live event. However, if you have a different email for Zoom, please contact the Ayala Museum team either through email or our social media pages.

6. Will there be recordings of the workshops available after?
A recording of the workshop will be available after for a limited time only. Access to the recordings will be sent to your registered email address.

7. Can my child attend the workshop?
Children ages 8-10 years old can join the Summer Art workshop for kids.
As for the Adult Art workshops, it is open to 13 years old and above.

8. What are the rules for cancellation/refund?
a. Ayala Foundation, Inc./Ayala Museum reserves the right to dismiss or refuse participants who are not in compliance with the terms of conduct rules inside the Virtual Room and they shall not received any refund

b. In case of participant's cancellation, refund for cancellations will have the following guidelines:

   i. Most efficient process is to transfer the access to your friend/family member.

   ii. For voluntary cancellation, Ayala Museum must be informed at least three (3) days before the lecture to get the full lecture fee. However credit card or online transfer fees are handled by the platform or bank, thus these charges will be deducted from the refund.

education@ayalamuseum.org
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PRIVACY POLICY
Ayala Foundation Inc. (AFI) respects and values the data privacy rights of its data subjects and acknowledges its obligation to ensure that all personal data collected from employees, donors, beneficiaries, customers, vendors, partners, members, and others will be properly secured and processed in adherence to the general principles of the law, as reflected in the Privacy Policy at https://www.ayalafoundation.org/privacy-policy/

TERMS AND CONDITIONS

Registration
• Registration and payment are required to get access to an event.
• Cut-off for ticket selling is three days before the event, or until the slots are full.

Payment
• Payments must be made in full.
• Payments can be made through the following channels:
  Locally Residing Guests: BPI Online, BPI Over-the-counter, PayPal, and Gcash
  International Guests: PayPal, Wire Transfer

Zoom Access
• Paid guests will be emailed a unique Zoom link, 1-2 days prior to the event.
• It is important that guests use the same EMAIL ADDRESS in the registration form to be given access to the live event.

Discounts
• The discounted rate is given to Ayala Museum members, Senior Citizens, PWD, and AGC Employees upon presentation of their ID.
• Kindly take a picture of the ID and include it in the attachment. For school group rates, email us at virtualevents@ayalamuseum.org

Refunds and Transferring of Slots
• Passes are non-refundable however, should you wish to transfer access to other lecture guests or dates, please notify the museum at least three days prior to the event.

Email us at virtualevents@ayalamuseum.org for any changes.

Date
• Given the uncertainty of these times, dates may be subject to change without prior notice. Rest assured that we will immediately update you if there are any changes in schedule.

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